



## Procurement and Contract Management

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#### **Building Bridges**

- Define needs and wants...what's in and what's out and should there be on and off ramps for stuff.
- Gut check...is partnering the best model for this requirement?
- Does my boss think this is a good idea and will the organization support it?





# Market Scan ...hello any partners out there?

- The competition
- The relationship...dating and marriage renewal and yes the honeymoon will end.
- The agreement...can't we just trust each other?





### The Competition

- Regular gut check...Gut check, do we still like each other?
- What if I want another partner?
  Sorry, you just don't cut it
  ... or I don't





### Getting Into Bed

Recognize that both parties need to get something out of the relationship

- companies need to make money
- customers need to get best value for money





#### Its important to remember

 it needs to be a win / win for both parties

 that if a company fails it will also look bad on you as it was your decision





#### **Benefits of Partnering**

- Provides the opportunity for both parties to get to know each others business
- Allows both parties to invest in the contract beyond the paper
- Allows both parties to focus on service delivery and not just the bottom line





#### **Benefits of Partnering**

- Training
- Technical support & innovation
- Ecommerce ordering has made ordering more effective & reduced cost of transactions
- Source of information







Bee-Clean Supplier Viewpoint

- Building and maintaining the relationship
- Communicating effectively
- Innovating beyond compliance





Wesclean Supplier Viewpoint

- Value added...the price of admission
- What we learned from the experience
- •The Wish list
- What does the future hold



# Questions?

